

MARS

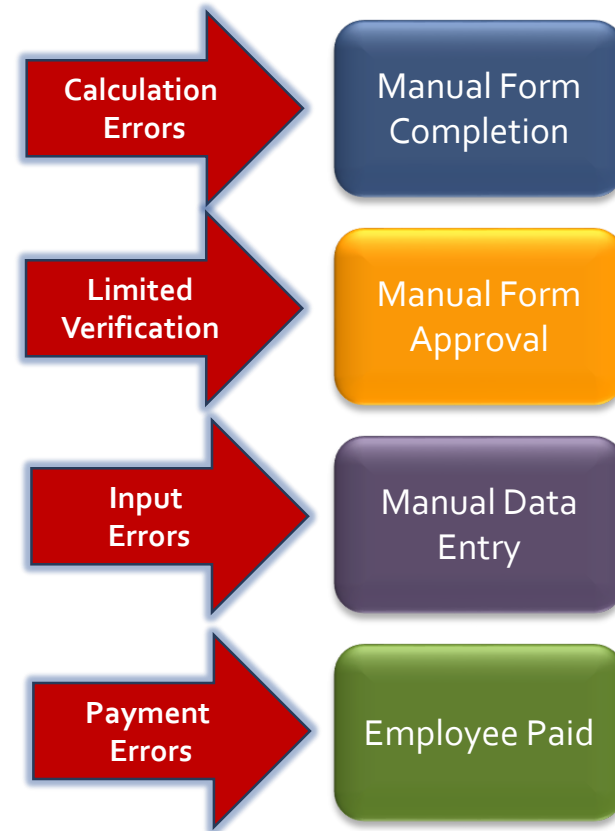
MILEAGE AUTHORIZATION & REIMBURSEMENT SYSTEM

- The Problem with Paper
 - Time consuming
 - Inefficient
 - No Automation
 - No system integration
 - No workflow automation
 - Paper costs money



Ahead of the curve

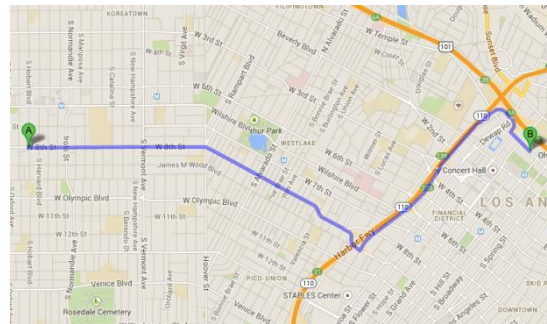
- Lack of Process Integrity
 - Limited error prevention
 - Potential for fraud
 - Lack of standardization



MARS

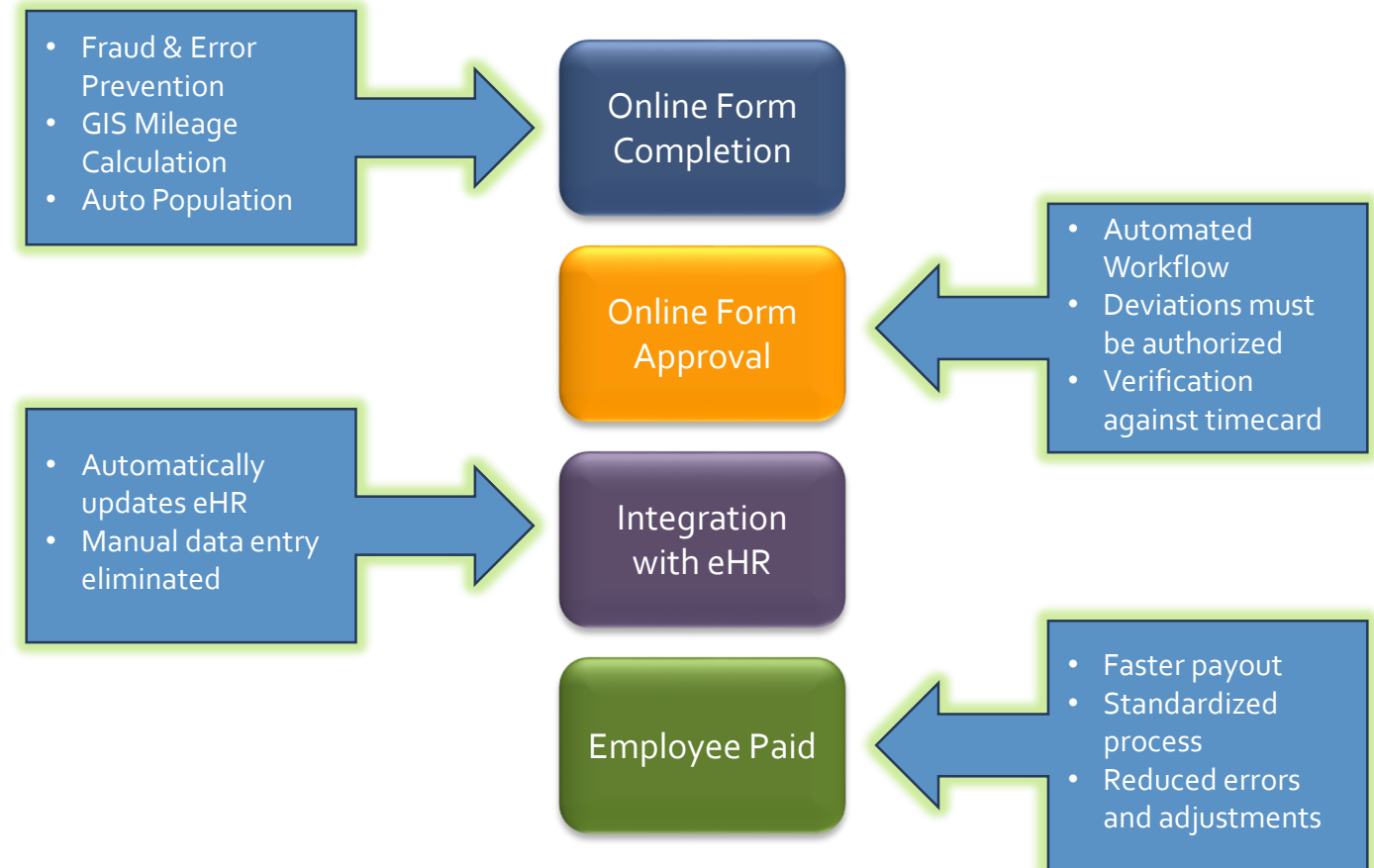
MILEAGE AUTHORIZATION & REIMBURSEMENT SYSTEM

- Making a Better Process
 - Collaboration between departments
 - Creating a simpler form (ease of use)
 - More intuitive
 - Online access
 - Technology improvements
 - GIS
 - Auto-population
 - Form validation
 - Reporting



Ahead of the curve

- Improving Operational Efficiency
 - Streamline the process
 - Automated workflow
 - Eliminate data entry
 - Eliminate manual routing
 - Reduce/Eliminate paper usage
 - Control the process
 - Prevents fraud
 - Prevents errors
 - Standardize the process

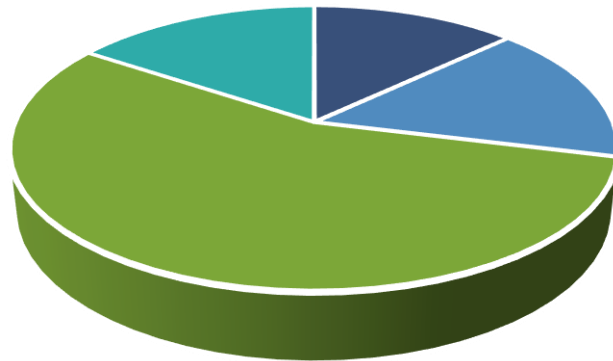


MARS

MILEAGE AUTHORIZATION & REIMBURSEMENT SYSTEM

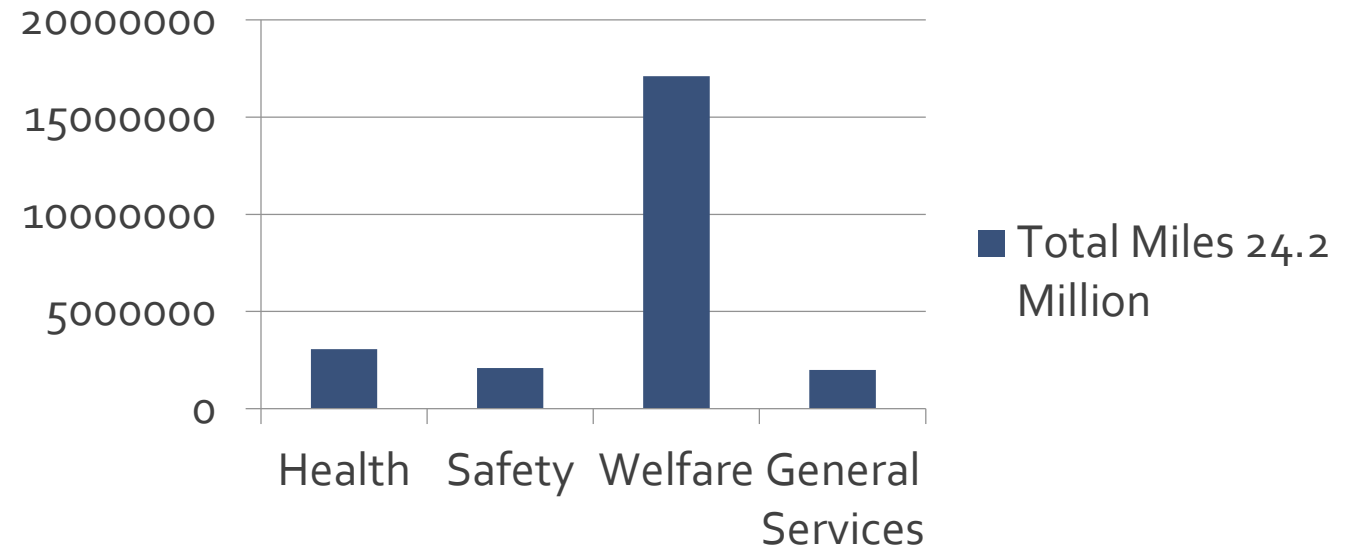
- Implementation

Mileage Permittees by Cluster

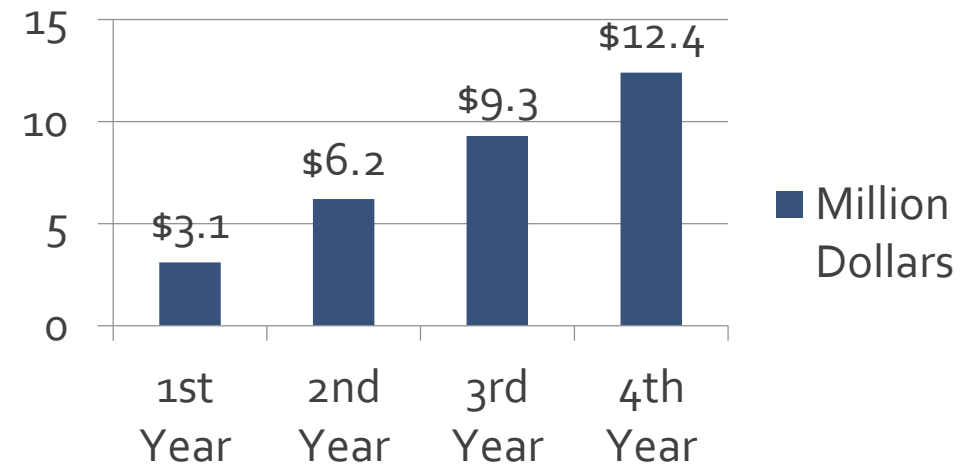


- Health - 4,882
- Safety - 5,973
- Welfare - 20,856
- General Services - 5,888

Total Miles by Cluster FY 2014



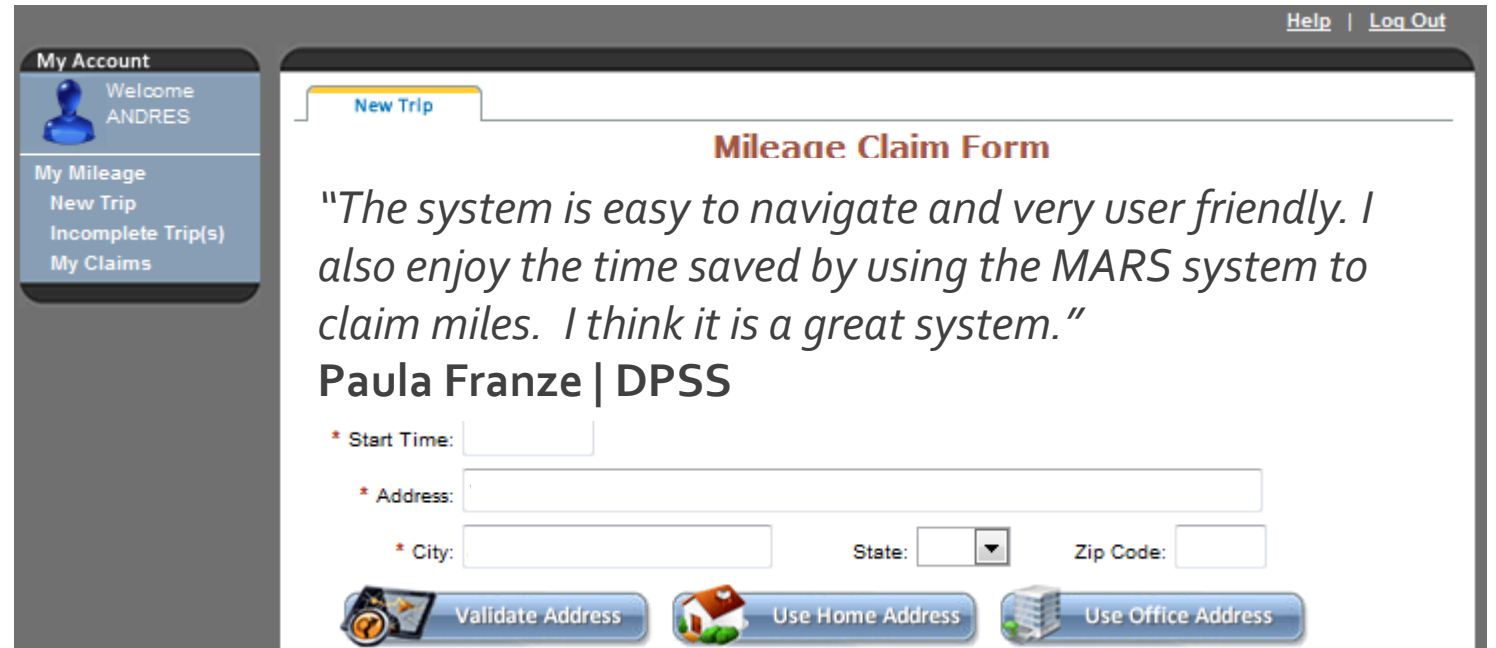
Cost Savings



Ahead of the curve

Better User Experience

- Online access
- Simple intuitive form
- Form intelligence
 - GIS Mileage calculations
 - Pre-population of fields



The screenshot displays the MARS web application interface. On the left is a sidebar menu with 'My Account' (Welcome ANDRES), 'My Mileage' (New Trip, Incomplete Trip(s), My Claims), and 'Help | Log Out' at the top right. The main content area is titled 'Mileage Claim Form' and features a quote from Paula Franze, DPSS: 'The system is easy to navigate and very user friendly. I also enjoy the time saved by using the MARS system to claim miles. I think it is a great system.' Below the quote are input fields for Start Time, Address, City, State, and Zip Code. At the bottom are three buttons: 'Validate Address' (with a map icon), 'Use Home Address' (with a house icon), and 'Use Office Address' (with a building icon).

Benefits of Automation

- System automation
 - Automated workflow speeds up process
 - System integration eliminates data entry
 - Faster reimbursement

"[MARS] reduced mileage claims processing time. In addition, and we anticipate approximately 4.5% savings of
Allen Khozahi |



annually processed
486 hours in labor
now using MARS
ings of
-Controller

Green Initiative

- Meets Board of Supervisors objectives
- Eliminates paper



Standardization and Controls

- Error prevention
- Fraud prevention
- Standardization ensures consistency

Cost savings

- Prevention of Fraud and Errors
- Elimination of manual data entry
- Eliminates paper costs

Time Savings

Employee – 20 minutes per claim
Payroll – 30 minutes per claim
\$1.25 million

Error Reduction

\$1 per claim
\$139,000

Projected Reduction in Cost Annually

\$3,130,000

Where we go from here

- My MARS
 - Templates
 - Save trips
- Mobile capabilities



MARS

MILEAGE AUTHORIZATION & REIMBURSEMENT SYSTEM

Process
Controls

Initiative
Integration

Cost
Savings

Process
Efficiency



Ahead of the curve